

Leadership and Management Training



Do your staff need to develop their team leading or management skills?

New for 2009 business solutions @hrc are offering a range of short courses with an option to progress to a full team leading or management award*

What courses are available?

- Understanding Your Role
- Leading Your Team
- Improving Customer Service
- Managing Your Resources

*Train to Gain funding may be available subject to eligibility

Who would benefit?

- Businesses striving to make improvements in service efficiency
- Current team leaders, supervisors and first line managers
- Team members aspiring to team leading and management roles
- Individuals committed to continuing professional development

To find out more contact business solutions @hrc on **01992 411572** or email **business-solutions@hrc.ac.uk**

